

SAP Ecosystem

A research report comparing provider strengths, challenges and competitive differentiators to assist decision-makers in sourcing services



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With a growing focus on the cloud, SAP has concentrated on the cloudification of its offerings over the last few years, leading to simplification and modularization of the SAP solutions landscape. The aim is to keep the digital core clean using the SAP Business Technology Platform (BTP) centrally and S/4HANA on-premises or on the private or public cloud. The ERP monolith is also being broken down with SAP marketing separate solutions, which was earlier a part of the ERP core offerings. Due to the major changes in the SAP product portfolio, migration, integration capability, data protection and IT security are becoming more relevant than ever.

The accelerated move of SAP to the public cloud within the S/4HANA strategy will leverage a more extensive set of functionalities in the SAP product portfolio that promises to equal those currently available in the ERP Central Component (ECC). This opens more challenges for vendors, as the cloud business brings hardware, software and data sovereignty constraints and cybersecurity-related hurdles.

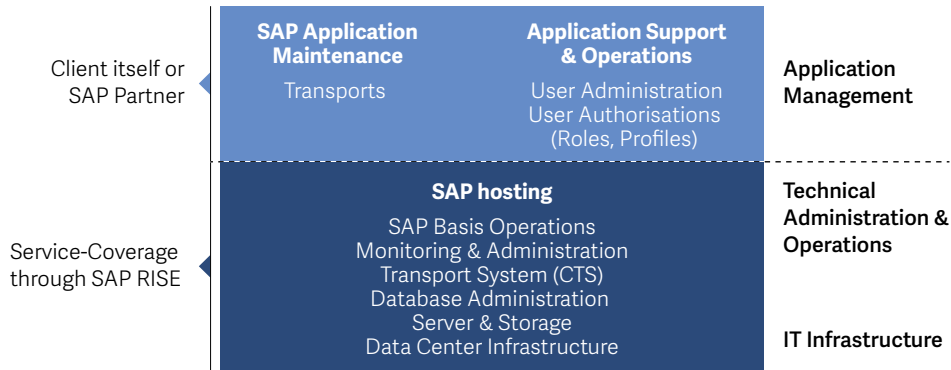
Hence, it becomes imperative for enterprises to strategize their business approach around SAP solutions. A key part of this strategy includes a plan to move from ECC to SAP S/4HANA, as the end of life for ECC support is scheduled for 2027.

With the launch of RISE with SAP and the deadline for ECC support nearing, enterprises are trying to optimize their migration and transformation to the cloud through SAP S/4HANA transformations most efficiently. The other SAP offerings are being considered based on enterprise requirements (for example, human experience management).



Figure 1: SAP Operational Services Stack shows the SAP operational stack and the considerations for implementing SAP solutions.

Figure 1: SAP Operational Services Stack

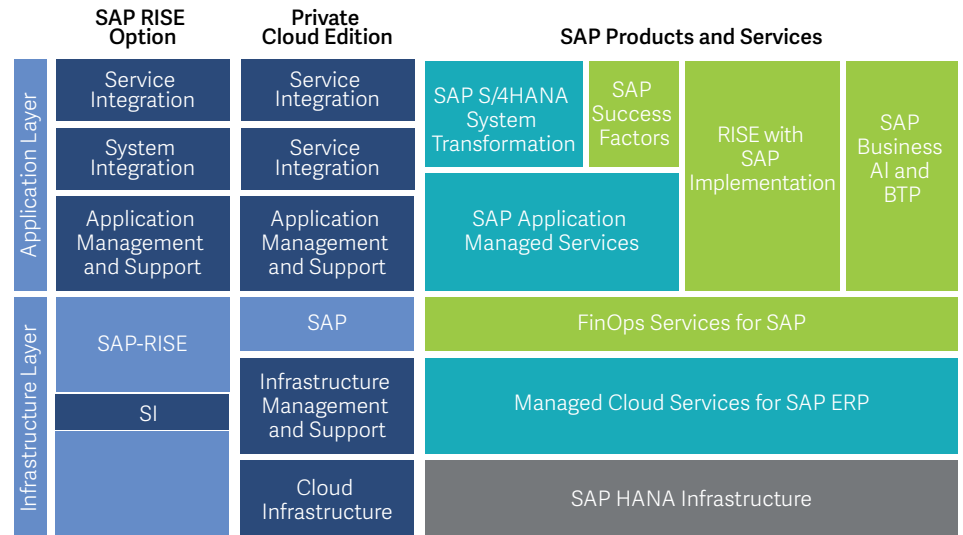


In addition to technical platform operation, pricing also includes the rental of licences for one of the following two options:

- A. "RISE with SAP S/4HANA Cloud", also includes the subscription for Business Technology Platform (BTP), Business Process Intelligence & Business Network (BN)
- B. "S/4HANA Cloud, Private Edition" - without the bundle, if the BTP and BN are already in use

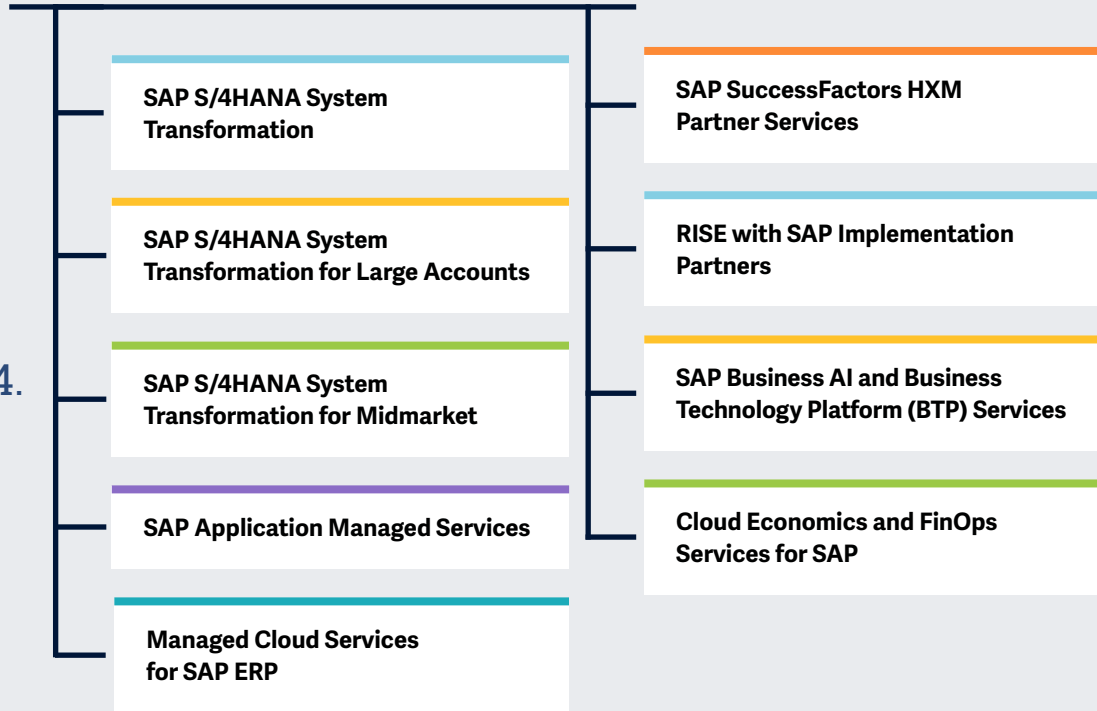
Figure 2: maps the SAP Quadrants of this study with the most considered deployment options.

Figure 2: SAP Deployment Options and SAP IPL Quadrants



Key focus areas for SAP Ecosystem 2024.

Simplified Illustration Source: ISG 2023



The ISG Provider Lens™ SAP Ecosystem 2024 offers the following to business and IT decision-makers:

- Transparency on the strengths and weaknesses of relevant providers.
- A differentiated positioning of providers by segments on their competitive strengths and portfolio attractiveness
- Focus on different markets, including the U.S., U.K., Nordics, Brazil and Germany.

ISG studies serve as an important decision-making basis for positioning, key relationships and go-to-market considerations. ISG advisors and enterprise clients also use information from these reports to evaluate their current vendor relationships and potential engagements.



Definition

This quadrant assesses consulting and system integration service providers, strategizing, developing, deploying and testing enterprise applications using SAP S/4HANA, including greenfield, brownfield and bluefield transformations. The quadrant assesses service providers who partner with their clients to help them move SAP ECC to SAP S/4HANA by enabling them with the right technology and tooling choices. The providers in this quadrant are SAP partners and offer both SAP S/4HANA cloud and SAP S/4HANA on-premises options. The players in this quadrant have ecosystem partners, including hyperscalers, that enable solution building with digital core and integrating SAP S/4HANA with other applications.

RISE with SAP has been a major proposition for enterprises. The providers in this quadrant are adept at handling the nuances of cloud migration for SAP S/4HANA and generating value through an end-to-end process transformation. They can build and manage applications to achieve a quicker time to

market, prevent business disruptions and enhance IT operations' efficiency. The firms also have SAP-certified professionals and partners to train their consultants on SAP's implementation methodology, product functionality and configuration requirements.

This quadrant considers service providers' ability to manage the complexity of large accounts that operate multiple SAP instances and require strict compliance and is characteristic of large enterprises with multinational operations and public company governance. The service providers are expected to offer frameworks, tools and accelerators to support enterprise demand for fast and secure transformations.

Eligibility Criteria

1. **SAP certifications** to deploy SAP S/4HANA and support clients in using SAP products
2. Offering on-premises and cloud-based implementations and **SAP S/4HANA migrations**
3. **Partnering with SAP** and achieving SAP partner-level badges to show their capability
4. Service portfolios that include **SAP S/4HANA development, integration and testing**, with at least one implementation of S/4HANA in the last 12 months
5. A track record of S/4HANA **advisory capabilities and implementation experience** in greenfield, brownfield or bluefield deployments
6. Partnerships to deploy RISE with SAP, but this is not a condition for participation
7. Engaging with **SAP-certified consultants** and practitioners across regions
8. Ability to handle complexity and scale through optimal onshore-offshore delivery models; concurrently, the provider should demonstrate **local delivery capacity in the local language**



SAP S/4HANA System Transformation for Large Accounts

Definition

This quadrant assesses large account consulting and system integration service providers developing, deploying and testing enterprise applications using SAP S/4HANA. Providers partner with SAP to train their consultants on SAP's implementation methodology, product functionality and configuration requirements. Certified partners can support customers in understanding and using SAP products.

Typical transformations include project planning, solution design, business process modeling, user training, product installation and configuration, testing and other services to enable clients and users to use SAP S/4HANA proficiently. These transformations could involve a new implementation, moving existing ECC to S/4HANA or workloads to the cloud. The providers need the expertise to understand a client's business and technology landscape and leverage solutions to ensure delivery efficiency and operate the migrated solutions effectively. They must also understand the RISE with SAP proposition and help clients navigate the solution paradigm based on their IT landscape.

The providers in this quadrant are assessed on their capability to deliver transformations specific to central finance, supply chain, business model transformation and modernization, and industry-related solutions.

This quadrant considers service providers' ability to manage the complexity of large accounts that operate multiple SAP instances and require strict compliance and is characteristic of large enterprises with multinational operations and public company governance. The service providers are expected to offer frameworks, tools and accelerators to support enterprise demand for fast and safe transformations.

Eligibility Criteria

1. **SAP certifications** to deploy SAP S/4HANA and support clients for SAP products
2. Offering on-premises and cloud-based implementations and **SAP S/4HANA migrations**
3. Service portfolios that include SAP S/4HANA **development, integration, and testing**, with at least one implementation of S/4HANA in the last 12 months
4. A track record of S/4HANA **advisory capabilities and implementation experience** in greenfield or brownfield deployments
5. Leveraging **tools and accelerators** to deliver at reduced time to market
6. Engaging with **SAP-certified consultants** and practitioners across regions to support multi-country and multi-language implementations
7. Ability to handle complexity and scale through optimal onshore-offshore delivery models; concurrently, the provider should demonstrate **local delivery capacity in the local language**



SAP S/4HANA System Transformation for Midmarket

Definition

This quadrant assesses consulting and system integration service providers, offering a rapid turnaround for SAP S/4HANA implementations for midmarket clients with fewer complex requirements and smaller project scale than large enterprises. The midmarket clients operate within a country or region and require providers that can contribute to improved business operations.

The participating service providers should be able to deploy SAP solutions using multiple methodologies, including packaged solutions for SMBs. They must use templates for SAP S/4HANA, including industry-specific templates, to reduce the transformation cycle while leveraging standard processes. Multitenant SAP S/4HANA implementations are included but not required for participating in this quadrant assessment. The providers should be able to deliver cloud transformations and services through RISE with SAP for clients in the midmarket segment. They should also be able to help clients strategize transformation agendas depending on business requirements and the complexity of their IT landscape.

This quadrant considers SAP partners that offer accelerators and can simplify SAP deployments for midsize enterprises. The providers typically achieve rapid time to market using solutions and accelerators specific to a client's business needs. Providers of SAP-certified partner packaged solutions are preferred.

Eligibility Criteria

1. **SAP certifications** to deploy SAP S/4HANA and support clients in using SAP products
2. Service portfolios that include SAP S/4HANA **development, integration and testing**, with at least one implementation of S/4HANA in the last 12 months
3. A track record of S/4HANA **advisory capabilities and implementation experience** in greenfield, brownfield or cloud deployments
4. Ability to leverage SAP **accelerators and templates** for agile SAP S/4HANA implementations
5. Capability to deliver advisory and implementation services for midsize enterprise clients
6. Ready-to-use templates or solutions for specific microsegments
7. Ability to offer **onshore or nearshore delivery** for local clients; offshore delivery is welcome but not a condition for participation in this quadrant



SAP Applications Managed Services

Definition

This quadrant assesses service providers' ability to offer managed services, including application optimization, application support and testing for SAP applications. These providers offer expertise, tools and accelerators to manage applications and align with the client's IT and business objectives. The providers have the resources, skill sets and experience to solve clients' challenges and improve application performance. The firms offer optimization, innovation, point-in-time metrics, support and SLAs.

Managed application services for incidents encompass troubleshooting, level 2 and level 3 application support, user support, ticket lifecycle management, incident resolution, problem management, root-cause analysis and interface with SAP product support per client requirements. Providers that have the center of expertise certification are rated highly.

This assessment considers the maturity of providers' service delivery process and their ability to offer the automation and analytics of service requests and IT-related processes,

such as incident management, change request and release management, version control, application and changes documentation, configuration, SAP solution manager operation, root cause analysis, problem elimination, quality improvement and testing. The assessment considers providers' ability to automate tasks and use AI and ML in the tools leveraged to deliver client services. The quadrant also assesses providers' ability to handle complex solutions while delivering managed services for SAP applications.

Eligibility Criteria

1. Ability to offer application **optimization**, application **support** and **testing** for SAP solutions
2. Inclusion of **user management** (adding and disabling user access), user profile management, **performance** reports, **database** services, security (access) and license compliance in the services
3. Ability to offer **enhancements and changes** pertaining to applications, apply SAP Service Pack Stacks (SPS) if required and predict the business impact of such updates
4. Capability to stabilize applications and offer **SAP Basis** support
5. Expertise in incident management, a variety of ticket system tools, **SAP Solution Manager** and additional application documentation solutions
6. **Use of AI** for quality improvement and enhancing DevOps automation



Managed Cloud Services for SAP ERP

Definition

This quadrant assesses service providers that manage hybrid cloud environments, security access, infrastructure monitoring, system availability, interface performance, disaster recovery, backup, restoration, data compliance and other infrastructure and cloud operations.

The participating providers can resolve and eliminate clients' initial technical barriers and resistance to moving ERP to the cloud, supporting clients in planning and migrating from private cloud to public cloud infrastructures or from on-premises to cloud infrastructures.

This quadrant evaluates providers demonstrating expertise in maintaining smooth SAP operations that require deep knowledge of SAP S/4HANA and the underlying in-memory database technology. Strong capabilities to optimize this type of application also include data volume management, application code management and cloud cost optimization.

Typical service providers in this quadrant have both SAP and public/private cloud certifications to operate and configure secure SAP S/4HANA operation on-premises and in the cloud. They also have proven managed service expertise to handle on-premises operations if required by clients operating in hybrid environments. The leading providers in this quadrant should have advanced technologies to deliver client infrastructure requirements along with the ability to deliver optimal services, thereby providing significant benefits to clients. Providers in this quadrant must have capabilities, such as tools to automate specific components, to support a post-migration environment for improved operations.

Eligibility Criteria

1. Ability to provide, manage and **operate SAP** in the cloud, including, but not limited to, hyperscalers such as AWS, Microsoft Azure and Google Cloud
2. Capacity to **support clients in their on-premises and hybrid cloud** implementations of SAP systems and databases, providing minimum infrastructure design support
3. Certified platform management or cloud partners with SAP **S/4HANA specialization**
4. Certifications in security, data privacy and IT processes; **minimum accreditations** include ISO 27001 (security) and IT Infrastructure Library (ITIL) incident management
5. **SAP-certified and cloud-certified** staff to support SAP technologies
6. Ability to offer business value services such as impact assessment, SAP S/4HANA adoption strategy and roadmap, and business case creation
7. Offering tools to automate and support specific post-migration environment operations



SAP SuccessFactors HXM Partner Services

Definition

SAP SuccessFactors HXM Partner Services quadrant assesses service providers that implement and manage SAP SuccessFactors HXM Suite, including Core HR and Payroll, Talent Management, HR Analytics, and Workforce Planning on on-premises or cloud infrastructure. In addition to technical skills, suppliers in this quadrant have business experience, transforming HR talent management and HR services customized to meet the country's local needs.

The providers have dedicated practice for talent and HR management, including skilled personnel in deploying and managing SAP SuccessFactors. The providers are adept in deploying the solution on the cloud or on-premise and migrating data to SAP SuccessFactors. The providers also help by leveraging the SAP Human Experience Management (HXM) technology suite. SAP HXM suite offers AI-powered solutions to meet individual needs and drive organizational agility at scale.

Leading providers in this quadrant have developed assets and tools to accelerate this transformation and deliver significant benefits to their customers in the areas of strategy, implementation and management of SAP HXM solutions.

The providers in this quadrant have expertise across data migration, customization, integration, change management, testing and support. The providers also help in data governance, security and compliance with local and regional data regulations. Some of the impacts these providers have delivered include reduced implementation timelines, simplified upgrades, lower costs and increased performance in HR, talent and payroll functions.

Eligibility Criteria

1. SAP **certifications** for cloud and on-premise deployments of SAP SuccessFactors
2. Ability to **integrate** with other applications in the IT landscape
3. Offering tools and accelerators for **deployment and maintenance**
4. Employee base of **certified professionals** in SAP SuccessFactors
5. Deployed more than one module for clients across regions over the last 12 months



RISE with SAP Implementation Partners

Definition

RISE with SAP is an as-a-service proposition by SAP. RISE with SAP bundles software services such as S/4 HANA as core, Business Technology Platform (BTP), Business Process Intelligence (BPI) and Business Network (BN) as a subscription model. This quadrant assesses service providers who offer RISE contracts, including those who are RISE-certified and provide SAP S/4HANA cloud ERP services. These providers, typically SAP partners, also offer Application Management covering functional support.

The providers in this quadrant can scope, select and implement the SAP S/4HANA cloud solution, including the multitenant version of S/4HANA Cloud and the private edition. The providers offer tools for various SAP S/4HANA cloud deployment options and configure and integrate SAP S/4HANA cloud with other applications. The providers also help in data migration and business process testing.

These providers have expertise across industries and understand the nuances involved in cloud migrations. The providers should be able to offer services to both large enterprises and midmarket clients and handle the complexities involved across the application landscape and firms with varied IT maturity.

Eligibility Criteria

1. **SAP RISE-certified** and partnering with SAP
2. Offering **RISE with SAP** contracts to clients across regions
3. Offering customized cloud services and **proprietary intelligent tools** delivered through an as-a-service model
4. **SAP-certified employees** with expertise in cloud migrations
5. **Extended partnerships** across industry players who help deploy RISE with SAP and manage SAP applications
6. A track record of S/4HANA cloud **advisory capabilities and deployment experience**
7. Service portfolios that include SAP S/4HANA cloud **deployment and testing** with work done with at least one client in the last 12 months



SAP Business AI and Business Technology Platform (BTP) Services

Definition

SAP Business AI helps enterprises use AI advancements to deliver business impact. It is built into SAP applications, helps improve business-critical processes and has 15 business AI capabilities, some of which are powered by GenAI. Some SAP Business AI use cases include strengthening HCM, improving supply chain resilience, increasing efficiency and compliance in procurement, reducing risks and controlling costs in finance. SAP BTP enables SAP and partner applications to leverage the GenAI capabilities provided by SAP. GenAI capabilities in SAP BTP help simplify administrative tasks and improve the developer experience, integrations, process automation, analytics and planning activities.

This quadrant assesses service providers who offer these capabilities for their clients. These service providers have capabilities to strategize, develop and integrate SAP BTP solutions with SAP Business AI to deliver digital core applications for their clients.

They have built ready-to-deploy solutions and have developed expertise across industries on the nuances involved in deploying SAP BTP with Business AI. The providers are assessed on their portfolio readiness, CoEs and client benefits. The firms in this quadrant would have typically developed expertise and trained personnel specifically for SAP BTP. These providers offer their experience and expertise to build applications faster using a reference architecture aligned to industry portfolios.

Eligibility Criteria

1. Capability to deliver **consulting and implementation** services for SAP BTP with SAP Business AI
2. **Demonstrating expertise** in strategy, deployment and implementation of SAP BTP and Business AI
3. Highlighting **use cases and ready-to-deploy solutions** using SAP Business AI
4. Engineers with **SAP certifications** or partner-level certifications across SAP applications
5. Leading BTP service partners ideally expected to provide **use case presentations through large events**, earn SAP awards and gain client recognition



Definition

Cloud-based transformations have increased adoption within the SAP ecosystem. RISE with SAP has enabled enterprises to adopt cloud for SAP applications, and an increasing number of firms are opting for cloud services. With the benefits the cloud brings, there is also an aspect of costs involved in moving workloads to the cloud and managing cloud costs for the SAP workloads. To optimize the cost, enterprises partner with service providers to manage cloud deployments and governance costs. This quadrant focuses on service providers who help clients with cloud economics and implement FinOps strategies for cost optimizations. These providers offer insights on potential spending and savings for the enterprise's cloud environments hosting SAP workloads. The providers help enterprises assess the cost implications of moving SAP workloads on hyperscalers and offer tools to optimize and manage cloud costs throughout the application lifecycle. These providers leverage automation and AI to recommend optimal approaches for cost management.

The providers in this quadrant also assist businesses in identifying challenges and opportunities across their transformation journey and offer approaches to maximize their SAP investments within cloud environments. These providers can guide their clients in financial decisions for planning, deploying and running SAP workloads on the cloud. These providers offer processes, tools and best practices that enhance the client organization's capacity to comprehend cloud costs and make tradeoffs. The providers help clients to anticipate, control, monitor and optimize the costs associated with a cloud-based solution reactively and proactively.

Eligibility Criteria

1. Offer **cloud economics** for migrations of SAP workloads to the cloud
2. Offer FinOps **framework, strategy and implementation roadmap** within the client's organization, including information, optimization and operation for SAP
3. Demonstrating **optimization expertise** in addition to FinOps reporting
4. FinOps services regulated by cost-saving targets centered on budget control SLAs
5. Guide enterprises on **approaches to be considered** in cost management for cloud migrations
6. **FinOps-certified FTEs** in at least three hyperscalers among the popular ones such as AWS, Microsoft Azure and Google Cloud
7. **Proven case studies** in reducing costs of operations in the cloud, especially in the consumption of cloud resources



Quadrants by Region

As part of this ISG Provider Lens™ quadrant study, we are introducing the following four new quadrants on SAP Ecosystem 2024. We will continue the four main quadrants from last year:

Quadrant	Global	Brazil	Germany	Nordics	U.K.	U.S.
SAP S/4HANA System Transformation for Large Accounts	Overview	✓	✓	✓*	✓*	✓
SAP S/4HANA System Transformation for Midmarket	Overview	✓	✓			✓
SAP Application Managed Services	Overview	✓	✓	✓	✓	✓
Managed Cloud Services for SAP ERP	Overview	✓	✓	✓	✓	✓
SAP SuccessFactors HXM Partner Services	Overview	✓	✓		✓	✓
RISE with SAP Implementation Partners	Overview			Global		
SAP Business AI and Business Technology Platform (BTP) Services	Overview			Global		
Cloud Economics and FinOps Services for SAP	Overview			Global		

*Quadrant will not be split into Large Accounts and Midmarket for this region.



The research phase falls in the period between November and January 2023, during which survey, evaluation, analysis and validation will take place. The results will be presented to the media in April 2024.

Milestones	Beginning	End
Survey Launch	November 13, 2023	
Survey Phase	November 13, 2023	December 11, 2023
Sneak Preview	March 2024	April 2024
Press Release & Publication	April 2024	

The parallel collection of customer testimonials via the Star of Excellence™ Program necessitates early nomination of customer testimonials so that CX scores are not only eligible for the awards but also influence the position in the quadrant.

Please refer to the [link](#) to view/download the ISG Provider Lens™ 2023 research agenda.

Access to Online Portal

You can view/download the questionnaire from [here](#) using the credentials you have already created or refer to the instructions provided in the invitation email to generate a new password. We look forward to your participation!

Research Production Disclaimer:

ISG collects data for the purposes of writing research and creating provider/vendor profiles. The profiles and supporting data are used by ISG advisors to make recommendations and inform their clients of the experience and qualifications of any applicable provider/vendor for outsourcing the work identified by clients. This data is collected as part of the ISG FutureSource™ process and the Candidate Provider Qualification (CPQ) process. ISG may choose to only utilize this collected data pertaining to certain countries or regions for the education and purposes of its advisors and not produce ISG Provider Lens™ reports. These decisions will be made based on the level and completeness of the information received directly from providers/vendors and the availability of experienced analysts for those countries or regions. Submitted information may also be used for individual research projects or for briefing notes that will be written by the lead analysts.



ISG Star of Excellence™ – Call for nominations

The Star of Excellence™ is an independent recognition of excellent service delivery based on the concept of “Voice of the Customer.”

The Star of Excellence™ is a program, designed by ISG, to collect client feedback about service providers’ success in demonstrating the highest standards of client service excellence and customer centricity.

The global survey is all about services that are associated with IPL studies. In consequence, all ISG Analysts will be continuously provided with information on the customer experience of all relevant service providers. This information comes on top of existing first-hand advisor feedback that IPL leverages in context of its practitioner-led consulting approach.

Providers are invited to [nominate](#) their clients to participate. Once the nomination has been submitted, ISG sends out a mail confirmation to both sides. It is self-evident that ISG anonymizes all customer data and does not share it with third parties.

It is our vision that the Star of Excellence™ will be recognized as the leading industry recognition for client service excellence and serve as the benchmark for measuring client sentiments.

To ensure your selected clients complete the feedback for your nominated engagement please use the Client nomination section on the Star of Excellence™ [website](#).

We have set up an email where you can direct any questions or provide comments. This email will be checked daily, please allow up to 24 hours for a reply.

Here is the email address:
ISG.star@isg-one.com



Contacts For This Study



**Krishnanunni
Payyappilly**
**Senior Project
Manager**



**Akhila
Harinarayan**
**Lead Analyst,
U.K., Nordics & Global**



**João Luiz
Todari**
**Lead Analyst,
Brazil**



**Markus
Blunk**
**Lead Analyst,
Germany**



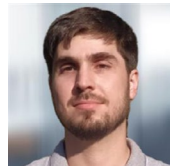
**Tarun
Vaid**
**Lead Analyst,
U.S.**



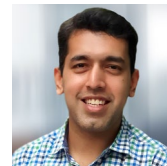
**Maharshi
Pandya**
**Research Specialist,
U.K., Nordics & Global**



Vartika Rai
**Research Analyst ,
Germany & U.S.**



**Gabriel
Sobanski**
**Research Analyst,
Brazil**



Kiran B
Data Analyst



ISG Provider Lens Advisors Involvement Program

ISG Provider Lens offers market assessments incorporating practitioner insights, reflecting regional focus and independent research. ISG ensures advisor involvement in each study to cover the appropriate market details aligned to the respective service lines/technology trends, service provider presence and enterprise context.

In each region, ISG has expert thought leaders and respected advisors who know the provider portfolios and offerings as well as enterprise requirements and market trends. On average, three advisors participate as part of each study's quality and consistency review team (QCRT).

The QCRT ensures that each study reflects ISG advisors' experience in the field, which complements the primary and secondary research the analysts conduct. ISG advisors participate in each study as part of the QCRT group and contribute at different levels depending on their availability and expertise.

The QCRT advisors:

- Help define and validate quadrants and questionnaires,
- Advise on service provider inclusion, participate in briefing calls,
- Give their perspectives on service provider ratings and review report drafts.

ISG Advisors to this study



**Bernie
Hoecker**

**Partner, Enterprise
Cloud Transformation
Lead**



**Alexandra
Classen**

Partner



**Bill
Huber**

**Partner, Digital
Platforms and Solutions**



**Yadu
Singh**

Director



**Dave
Goodman**

Director



Ed Armstrong

Director



If your company is listed on this page or you feel your company should be listed, please contact ISG to ensure we have the correct contact person(s) to actively participate in this research.

* Rated in previous iteration

Abaco Consulting*
 Abacus Cambridge
 abat*
 Absoft*
 Accenture*
 Adesso*
 AdopTI*
 All for One Group*
 Applexus*
 apsolut
 Arvato Systems*
 aspire HR
 Ativy*
 Atos*

AVIGNA AB
 Axians*
 BCI Consulting*
 be one solutions AG
 BearingPoint*
 Bilot*
 Birlasoft*
 Blend IT*
 Bouvet Norge
 BtC*
 Camelot ITLab*
 CANCOM*
 Capgemini*
 Cast*

cbs*
 Centiq*
 CGI*
 CIBER Oy
 Claranet*
 Clarkston Consulting*
 CNT Management Consulting
 Coforge
 Cognizant*
 DATAGROUP*
 delaware*
 Deloitte*
 Devoteam*
 DXC Technology*

Effective People
 Enfo*
 EPAM Systems
 EPI-USE*
 ERP Logic
 Essence*
 Eviden*
 Evox*
 Exed Consulting*
 EY*
 FIS*
 Fujitsu TDS GmbH
 Fujitsu*
 Gavdi Group



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* Rated in previous iteration

Genpact*	Kellton*	Mignow*	ORBIS SE
GISA*	KMD*	Mindset	oXya*
Globant*	KPMG*	Mindset Consulting*	PASaPAS
GyanSys*	KPS*	Minsait*	Pearl Norge AS
HCLTech*	Kyndryl*	Mphasis*	PwC*
Hexaware*	LeverX	msg*	Qintess*
Hitachi Vantara*	LTIMindtree*	Nagarro*	Resolve Tech Solutions*
IBM*	Lumen*	Navisite*	Rimini Street
Implema AB	Madiba Inc.	Neomore Consulting*	Rizing, a Wipro Company
Inetum*	Megawork*	Neoris*	Scheer*
Infosys*	Meta*	New Era Technology	SEIDOR*
Innovabee*	metafinanz*	NNIT*	SNP Schneider-Neureither & Partner SE
InvenioLSI	MHP*	NTT DATA*	SOA PEOPLE
ITS*	Midagon	Numen*	Softtek*



Invited Companies

If your company is listed on this page or you feel your company should be listed, please contact ISG to ensure we have the correct contact person(s) to actively participate in this research.

* Rated in previous iteration

SoftwareOne*

TCS*

Sonda*

Tech Mahindra*

Sopra Steria*

Tietoenvy*

SPRO*

TIVIT*

Stefanini*

T-Systems*

Stratesys

UST*

Stretch AB

Vincit Oyj

Suneratech*

Westernacher Consulting

Sycor*

Wipro*

Syntax Systems*

Yash Technologies*

Syskoplan Reply*

Zensar*



ISG Provider Lens™

The ISG Provider Lens™ Quadrant research series is the only service provider evaluation of its kind to combine empirical, data-driven research and market analysis with the real-world experience and observations of ISG's global advisory team. Enterprises will find a wealth of detailed data and market analysis to help guide their selection of appropriate sourcing partners, while ISG advisors use the reports to validate their own market knowledge and make recommendations to ISG's enterprise clients. The research currently covers providers offering their services across multiple geographies globally.

For more information about ISG Provider Lens™ research, please visit this [webpage](#).

ISG Research™

ISG Research™ provides subscription research, advisory consulting and executive event services focused on market trends and disruptive technologies driving change in business computing. ISG Research™ delivers guidance that helps businesses accelerate growth and create more value.

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